SKILLS FOR PROBLEM SOLVING



Pre-Intermediate – Be polite

- A. Your grandparents live in another city. They are visiting your family for three days. It's lunchtime on the second day and you're all eating together. Your phone starts ringing. You think it is your best friend. You really need to speak to them about something that happened at school.
 - What is the polite way to act?
- B. You are having lunch with your friends in the school canteen. It's fun and you are talking a lot! Your see your teacher in the canteen. She's getting her lunch too, but there aren't many seats. You have one seat at your table.

What is the polite way to act?

C. You're sitting on a train
You've just gone shopping,
and you've got a lot of
bags. You are also tired
because you walked a lot.
An elder person gets on
the train, and there are no
available seats.

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Reflection Point

It's important to be polite whenever possible. Consider other people's needs and treat them as you want to be treated.

