

## **Keeping the Audience's Interest**

### Before you watch

Discuss the questions with a partner and then share your answers with the class

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1.	Which of the following would get your attention if it were used or given out during a presentation?
	a humorous story
	an interesting picture
	a joke
	an interactive poll
	a song
	a food item
2.	Which of the above have you used in a presentation (if any)?
Vic	deo
A Wa	tch the video. Match the sentence beginnings (1-5) to the endings (a-e).
1.	Surprise the audience
2.	Keep the audience in suspense
3.	Tell an interesting story
4.	Make the presentation interactive
5.	Ask the audience members to use their senses
a.	by asking questions or taking a poll.

- by doing something unexpected.
- by playing music, presenting pictures, or offering an object for the audience to touch.
- d. by giving the audience bits of information and keeping them wondering what happens next.
- by including an engaging anecdote.





### В

Complete the sentences with the correct option.

- 1. The speaker began the presentation by relating a family memory. This was an engaging anecdote / unexpected surprise.
- 2. The speaker put on different hats each time he spoke about changing jobs. This was a surprise / suspenseful.
- 3. The speaker used a poll at the beginning, middle, and end of her presentation. She was able to give bits of information / involve the audience.
- 4. The speaker gave attendees two cookies and asked them to taste each during the presentation. He had the audience use their **sense** / **information** of taste.
- 5. The speaker began with a story about her decision to travel around the world, but she didn't finish the story until the end of the presentation. She told the story up front / used suspense.

## C Complete the sentences with the words in the box.

	anecdote	question	relates	senses	surprised	
1.	You'll see how this		to my car	eer as an actor ir	a moment.	
2.	Answer thishospitality industry ch		-	s do you think the	e average worker i	n the
3.	Now we are going to taste it.	use all our		to mindfully e	at a raisin: look at	it, smell it
4.	My family likes to tell I was three. I used to			•	r as an artist starte	ed when
5.	You may be make a point about th		see that I've b	prought my dog w	rith me today, but I	want to





### Digital skills focus

Complete the tips for keeping an audience's attention during an online presentation. Choose the correct option.

- 1. Prepare several **polls** / **visuals** for your audience to take during the presentation. Ask listeners to answer a question at specific points, so they can give their opinion about new information they are learning.
- 2. If you open your presentation with a story, consider showing some pictures too. Anecdotes / Visuals really engage an audience.
- 3. Stop at specific points to answer questions that participants have put in the screen share / chat.
- 4. Ask another person to monitor / engage the chat and select questions for the question and answer period.

## Language focus

#### Α

Complete the talk with the words in the box.

anecdote	capture	numor	invoive	pay attention	relate	suspense	up front	wake them up
	-			about careers i e's attention.	in the hos	spitality indus	stry? I reall	y need to
Luke: 2 Did you hea				be a good star noon?	ter. You n	night tell a jo	ke. How at	out this one:
Mira: No.								
Luke: Great	food, no a	tmosphei	re.					
emotions. Yo	ou know, w recipes ar	hen I was	s young, I	should tell an <b>3</b> loved to bake w one every Sund	ith my gr	andmother.	When she	oassed away,
Luke: That's love to samp	•			ce will <b>4</b>			to that. Of	course, they'd
<b>Mira</b> : I could probably do that. I might arrange to make her brownies with wheat flour and then do my gluten-free version. The audience could compare the samples and see if they can tell the difference.  I think that's a good way to 5								



· Your own topic

# PROFESSIONAL COMMUNICATION SKILLS one stop english



	<b>ike</b> : You could build the <b>6</b> by not telling them which one is the gluten-free
	ownie until the end of the presentation. You don't have to tell them <b>7</b> They buld listen to your information about how to bake gluten free items more that way.
	ira: If I offered to give away a free baking lesson at the end of the talk, they would really
Lu	ıke: That would really 9
В	
Us	se an adjective based on the underlined noun or verb.
1.	Appeal to the audience's senses by creating an presentation.
2.	The <u>challenge</u> of capturing attention is a problem.
3.	Engage the audience with an anecdote.
4.	If you <u>involve</u> the audience in a poll, they will feel in the presentation.
5.	Surprises capture an audience's interest, so do something
	scuss in pairs or groups. Think of three ways to capture the audience's attention for one of the following esentation topics.
•	The hospitality industry offers a variety of careers for chefs.
•	Social-emotional learning is as important as school subjects.
•	Technical careers are as important as college careers.
•	We need a four-day work week or more flexible working hours.





## Digital communicative task

Brainstorm some ways to capture an audience's attention for a short presentation.

- Select a topic for a short presentation.
- Think of three ways to capture the audience's attention for the presentation. Use a story, use humor, appeal to your audience's senses, do something surprising, or create an interactive activity.
- Prepare the texts, visuals, or objects you will need.
- Rehearse your story, joke, or activity that engages the audience with classmates
- Practice capturing the audience's attention in the context of the whole talk.

#### В

Give your talk and ask your audience for feedback on how well you captured their attention. Record your talk and watch the video. Reflect on the progress you made from your rehearsal to your talk.

