

Hospitality and Tourism

Giving information: Tourist Information Centres

by Keith Harding

Vocabulary

Put the tourist destinations in the correct columns. You can put some in more than one column.

- | | | | |
|-------------|---------------|------------|----------|
| art gallery | B&B | beach | café |
| campsite | castle | hotel | lake |
| mountains | museum | palace | park |
| restaurant | swimming pool | theme park | wine bar |

Somewhere to stay	Somewhere to eat	Somewhere to relax	Somewhere for the children	Somewhere to see art	Somewhere to see historical things



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Speaking

Put the lines of Tourist Information Centre conversation in the correct order. Then practise the dialogue. One person should be the Tourist Information Officer (TIO) and one should be the visitor (V).

TIO:

V:

TIO:

V:

TIO:

V:

TIO:

V:

TIO:



What type of place are you looking for?
.....

Yes, we're looking for somewhere to eat.
.....

There's a very nice restaurant on Queen Street. Why don't you go there?
.....

No, that's all thanks.
.....

Is there anything else I can help you with?
.....

Have a good day.
.....

Can I help you?
.....

Somewhere that's not very expensive..
.....

OK. Thank you very much. We'll try it.
.....

Additional dialogue



May I help you?
.....

Did you have anything in particular in mind?
.....

I can recommend it.
.....

Would you like any more information?
.....

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Information sheet

Complete the information.

Name of place:

Main tourist attractions (with price and opening times):

1

2

3

Transport:

Bus, tram, or metro opening hours:

Where to buy tickets:

Cost:

Airport:

How to get there:

Time it takes:

Places to relax:

1

2

3

Places to eat:

1

2

3

Nightlife:

1

2

3

Shopping:

1

2

3

Places for children:

1

2

3

Personal recommendation (your favourite place):

.....

.....