



Reward Pre-intermediate **Business Resource Pack** 

## Make enquiries

- 1 You'd like to take some clients out to dinner. Ask the hotel receptionist to recommend a good restaurant. Find out the distance and how to get there.
- 2 You are in New York. You want to get to Chicago as quickly as possible. Ask the hotel travel agent about the type of transport, cost and time of the journey.
- 3 Your suit needs to be dry cleaned. Ask at hotel reception if they can do it.
- 4 You'd like to go on an excursion this weekend. Ask the hotel receptionist what trips they have, the cost and the time of each.

# Information

## Translation services

Ready in 24 hours (for less than 10 pages)

\$15 per page

Delivery services to Union City - 40 kilometres

Gold Star 2 hours Silver Service same day \$16 (less than 7 kg)

Distance:

Time:

Type of road:

New York-Philadelphia

\$24 (less than 5 kg) \$32 (less than 10 kg) \$22 (less than 12 kg)

130 kilometres

(speed limit 90 kph)

Freeway

2 hours

## SHOPS

Macey's

department store

3 kilometres

5 minutes by taxi

Charles Church

gift shop

1 kilometre

10 minutes walk

CHL department

## department store

5 kilometres

15 minutes by subway or taxi





## Make enquiries

- 1 You are going to give a presentation, but your diagrams (8 of them) are in French. You would like someone to translate them and print them in English. Ask a secretary about translation services: the cost and the time.
- 2 You want to send some technical data to a factory in Union City to arrive as quickly as possible. The weight of the parcel is 6 kg. Ask a secretary about delivery services: the cost and the time.
- 3 You would like to buy a present for a client. Ask a secretary about shops: the kind, the distance and the time it takes to get there.
- 4 You want to drive to Philadelphia tomorrow, because you have a meeting there. Ask a secretary about the distance and the time it takes to get there.

# Information

## RESTAURANT GUIDE

Rating: \* = poor \*\*\*\*\* = excellent 1 km (10 minutes walk) \*\*\* Giovanni's Restaurant Italian 6 km (15 minutes by taxi) \*\*\*\* Le Manoir de New York French

0.5 km (5 minutes walk) \*\*\* International Brown's Restaurant

# New York-Chicago

## Plane

2 hours

\$145 one way (\$235 round trip)

Every hour

## Train

5 hours

\$84 round trip

Every two hours

## Hire car

6 hours

\$48 per day

# DRY CLEANING

Regular service Gold star service (next day) \$4.50 \$6

Trousers/skirts Overcoats \$8 \$11.50 Suits (2 piece) \$12 \$18

## Excursions

Manhattan from the air

the world's most half a day

famous skyscrapers - by helicopter

\$108

## Statue of Liberty

the world's most half a day

famous monument - by boat

**\$28** 

Washington DC

two days

the home of the US Government – by bus

\$130



# How long does it take? Worksheet



## **ACTIVITY**

Pairwork, groupwork: speaking

To ask about time, distance and cost.

## GRAMMAR AND FUNCTIONS

Question forms with How: How far is it? How long does it take? How much does it cost? What kind of ...?

## **VOCABULARY**

Travel: to recommend, to translate, an excursion, a department store, one way, round trip, by coach/boat/helicopter etc, a parcel, data, a delivery service

## **PREPARATION**

Make one copy of the worksheet for each pair of students in the class. Cut out Student A and Student B sections as indicated.

## TIME

30 minutes

#### **PROCEDURE**

- 1 Explain to the students that they are on a business trip and they have a number of different things they need to do. Student A will ask staff in a hotel for some information and Student B will ask a secretary.
- 2 Ask the students to work in pairs and divide them into Student A and Student B. Give each student the appropriate part of the worksheet.
- Give the students a few minutes to study their worksheet.
- Ask Student As to look at the 'Make enquiries' section on their worksheets and Student Bs to look at the 'Information' section.
- Model the activity taking the part of Student A yourself. Choose a confident Student B to work with you. For example:

You: Excuse me?

Student B: Can I help you?

You: Can you recommend a good restaurant for dinner? Student: Well, Le Manoir de New York, is very nice.

You: How far is it from the hotel?

Student B: It's 6 km.

You: And how should I get there? Student B: It's only 15 minutes by taxi.

- 6 Ask the students, in pairs, to act out the dialogues, taking it in turns to make and answer enquiries.
- Ask the students to think of one more exchange between visitor and receptionist or secretary, and then ask them to act this out in front of the class.